



DIPLOMAT®

INTERNATIONAL DIPLOMAT GUARANTEE

made in Germany





International DIPLOMAT Warranty (USA)

DIPLOMAT products are produced based on select materials and with the utmost precision and care in workmanship. Stringent inspections carried out during production and again before the writing implements leave our facilities ensure that we meet the high DIPLOMAT quality standards and those of the "Made in Germany" label. Final testing ensures that the products function perfectly and are impeccable in appearance. At this stage, every fountain pen is written with for the first time, by hand.

DIPLOMAT guarantees material authenticity, perfect workmanship, and flawless functioning. Should there nonetheless be any defect in your DIPLOMAT product, please contact DIPLOMAT customer service or an authorized DIPLOMAT dealer. Defects in materials and manufacturing are covered under warranty for up to five years after the purchase of the DIPLOMAT product. Thereafter, service charges are assessed.

DIPLOMAT warranty coverage can be utilized only upon presentation of this international DIPLOMAT warranty certificate, which must be properly filled out, including the purchase date, and signed by an authorized DIPLOMAT dealer.

The following are excluded from this DIPLOMAT warranty:

- Defects that arise through deterioration and wear and tear due to normal use of the product.
- Improper handling and use, for example due to repair attempts made by unauthorized persons.
- Effects of force, accidents, impacts, and knocks.
- Use of components not recommended by DIPLOMAT.

This warranty grants you special rights; in addition, you may also have other rights, which may vary from country to country.

WARNING: Pen caps can be a choking hazard. Please do not put them in your mouth. This product is not suitable for use by persons under 14 years of age.