



DIPLOMAT®

INTERNATIONAL DIPLOMAT GUARANTEE

made in Germany





International DIPLOMAT Guarantee

DIPLOMAT products are meticulously manufactured with the highest degree of craftsmanship and precision. Only carefully-selected materials are used. Stringent checks throughout the manufacturing process and also those carried out prior to delivery of our writing utensils guarantee the high level of DIPLOMAT quality demanded by and indeed vouched for by our "Made in Germany" goods. The final quality checks include testing to see that the writing instruments are in perfect working order and that the appearance of all our products is immaculate. The nib of every fountain pen is tested and professionally run or "written in" by hand.

DIPLOMAT guarantees the authenticity of the materials used, the perfect finishing to the products and also their perfect working order. Should there, however, be a fault or failure of any kind with your DIPLOMAT product, please contact the DIPLOMAT Customer Service Department or an authorised DIPLOMAT dealer. Any possibly faulty materials or defects in workmanship will be rectified for a period of up to five years following the purchase of the DIPLOMAT product. After this time, servicing costs will be charged.

The DIPLOMAT guarantee is only valid if this international DIPLOMAT Guarantee Certificate is also produced. The certificate has to be duly completed, it has to bear the date of purchase of the product and it has to be signed by an authorised DIPLOMAT dealer.

The following are not covered by this DIPLOMAT guarantee:

- ▶ defects which occur as a result of normal wear and tear of the product
- ▶ improper treatment and use, e.g. attempts at repair performed by unauthorised persons
- ▶ defects caused by force, accidents, knocks, jolts or any other form of unreasonable use or obvious abuse
- ▶ the use of spare parts not recommended by DIPLOMAT

This warranty gives you specific legal rights; you may also have other rights, which can vary from country to country.

IMPORTANT: The caps of pens and pencils can block breathing passages in the body. Do not place caps in the mouth. This product is not suitable for persons under 14 years of age.